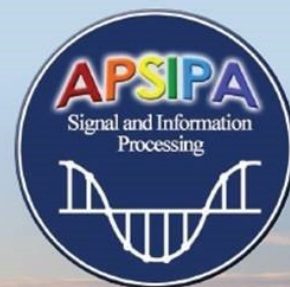


# 12<sup>th</sup> Asia Pacific Signal and Information Processing Association Annual Summit and Conference (APSIPA ASC)

(Auckland Fully Virtual Conference)

DECEMBER 7 – 10, 2020, AUCKLAND, NEW ZEALAND  
WWW.APSIPA2020.ORG



## APSIPA ASC 2020 FAQ'S FOR THE VIRTUAL CONFERENCE PLATFORM

### WHAT DOES THE REGISTRATION FEE INCLUDE?

The registration fee includes:

- Access to the virtual platform and all sessions during the conference
- Access to the Meeting Hub to connect with other virtual attendees

### HOW DO I ACCESS THE VIRTUAL CONFERENCE PLATFORM?

All registered attendees will receive an email notification with their personalised login details the week before the conference, giving attendees the opportunity to login, update their profile and familiarise themselves with the virtual platform.

If you register after 3 December 2020, your login details will be sent to you immediately after registering. Please be sure to check your Junk inbox for this email.

### CAN I SHARE MY LOGIN FOR THE VIRTUAL CONFERENCE PLATFORM WITH OTHER PEOPLE?

No, each registered attendee will receive a link to the virtual conference platform that is uniquely tied to their registration, and cannot be opened on multiple devices at the same time.

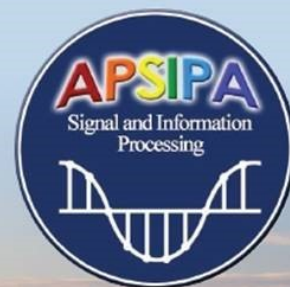
### WHAT DO I NEED IN ORDER TO PARTICIPATE IN THE VIRTUAL CONFERENCE?

- Laptop or Desktop Computer
- Stable Internet connection. A minimum 5Mbps for both upload and download. You can check your internet speed at [www.speedtest.net](http://www.speedtest.net)
- Your device requires either an integrated or external camera/webcam and a microphone in order to participate in any interactive sessions or networking functions.

### DO I NEED TO DOWNLOAD ANY SOFTWARE TO PARTICIPATE IN THE VIRTUAL CONFERENCE?

No, our virtual platform is browser based so as long as you have one of the supported internet browsers (Google Chrome, Microsoft Edge, Opera) available on your device you will be able to join the conference.

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## DO I NEED A ZOOM ACCOUNT TO PARTICIPATE IN THE VIRTUAL CONFERENCE?

No, you do not need a Zoom account to participate in the virtual conference, however Zoom must not be blocked on your device or you will be unable to join any of the sessions presented through Zoom. Most Sessions will not run through Zoom for APSIPA ASC.


## WHAT BROWSER SHOULD I USE?

We recommend using **Google Chrome**, **Microsoft Edge** or **Opera** to access the virtual conference platform. Firefox and Safari are also compatible with the Virtual Platform. We also recommend you clear your cookies and cache prior to logging in and disable any VPN's you may be using.

To optimise the broadcast of virtual conference sessions, please do not use 'incognito' or 'hidden search' browser settings.



## WHAT IF I ENCOUNTER TECHNICAL ISSUES DURING THE VIRTUAL CONFERENCE?

 For support during the virtual conference please click the Live Support button on the top right-hand side of the portal (red icon with a headset).

Please note that Live Tech Support is only available between:

**7 December 2020 NZDT – 9:30 AM – 5:00 PM**

**8 December 2020 NZDT – 11:30 AM – 7:30 PM**

**9 December 2020 NZDT – 11:30 AM – 7:30 PM**

**10 December 2020 NZDT – 11:30 AM – 7:30 PM**

**11 December 2020 NZDT – 12:00 PM – 7:00 PM**

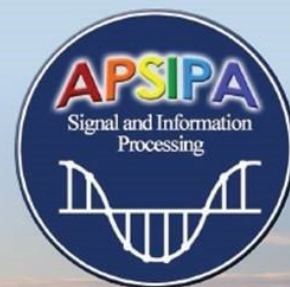
## WILL SESSIONS BE RECORDED?

Yes, all sessions will be recorded and available post-conference. This gives registered attendees the opportunity to access all sessions.

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## WILL PEOPLE BE ABLE TO SEE AND HEAR ME?

Yes, although this depends on the type of session you are joining. For example, in a Keynote Presentation your video and audio will not be shared with other attendees (or the presenters), whereas in an Interactive workshop or Networking Function, your video and audio will be shared. You can find out more about the different types of conference sessions in the Attendee Guide.

- Keynote & Concurrent Sessions – attendee can not be seen or heard. Attendee can interact only via written Q&A or Discussion Forum.

## CAN I CONNECT WITH OTHER ATTENDEES DURING THE VIRTUAL CONFERENCE?

Yes, the Meeting Hub is a terrific place to connect with other attendees one-on-one, allowing you to renew old friendships or make new acquaintances. In the Meeting Hub you can share contact details, send chat messages, video chat and set up meetings.

## WILL THERE BE LIVE Q&A DURING PRESENTATIONS?

In sessions where live Q&A is enabled you will be able to submit written questions to the presenter.

## WILL I BE ABLE TO MOVE FROM SESSION TO SESSION DURING THE CONFERENCE?

Yes, you will be able to move in and out of sessions similar to the way you would during an in-person conference.

## DO SESSIONS HAVE A LIMITED CAPACITY?

No, there are no upper limits to the number of attendees who can join a session, so you don't have to worry about missing out!

## WHAT IS THE VIRTUAL EXHIBITION?

The virtual exhibition will work as it would during an in-person conference. Our exhibitors will have virtual booths set up where attendees can learn about each company, download and review materials, and join video appointments to meet one-on-one with representatives.

## WHERE CAN I FIND MORE INFORMATION ABOUT THE VIRTUAL CONFERENCE PLATFORM?

For more detailed information regarding the virtual platform and how to navigate it during the virtual conference, you will be sent an attendee guide 2 weeks before the conference.